

THE EXPERIENCE IN TEACHING AND LEARNING THROUGH DEVELOPING AN AI PHARMACIST IN HONG KONG

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Introduction

- Healthcare professionals, including pharmacists, are scarce and are not readily available all the time for consultation, especially during lockdowns where public members are restricted from going out.
- To help tackle this, a group of students and teachers developed an artificial intelligence (AI) pharmacist.
- The rapid development of artificial intelligence has the potential to revolutionize the healthcare industry.¹
- This study aims to explore the teaching and learning experience of students engaged in developing an AI pharmacist.

Method

- A lecturer guided six students to develop an AI Pharmacist app.
- Students were responsible for researching drug information and relevant health advice and disease information.
- Information generated by the students would be reviewed by the lecturer for accuracy.
- The data was incorporated into the AI Pharmacist and an IT specialist assisted in the development of the app.
- Active learning was encouraged through research, group discussions, and project-based learning. This approach could enhance students' critical thinking, problem-solving, and collaboration skills.



Students presenting their developed AI pharmacist app.



Discussion

- The development of an AI pharmacist requires a combination of computer science and healthcare knowledge, including an understanding of healthcare systems, the role of pharmacists in patient care, knowledge of drug interactions, pharmacokinetics, and disease states.
- The development of AI pharmacists poses several challenges for students. One of the main challenges is the integration of technical and healthcare knowledge. Students may come from either a technical or healthcare background, and bridging the gap between these two fields can be difficult.
- Another challenge is the rapidly evolving nature of AI technology means that students must be able to adapt quickly to new developments in the field.
- Further challenge is the ethical considerations involved. Students must be able to navigate complex ethical issues, such as data privacy and bias. This requires a deep understanding of the ethical principles involved in healthcare and technology.
- The development of an AI pharmacist presents a unique teaching and learning experience for students, characterized by its interdisciplinary nature and real-world applicability.
- Our experience suggest that students engaged in this project were able to develop valuable skills in AI, pharmacy, ethics, and teamwork, while also navigating the challenges inherent in such a complex undertaking.
- To further enhance the learning experience, educators could consider providing additional resources to help students bridge the gaps between disciplines, such as workshops on domain-specific knowledge or interdisciplinary communication strategies.
- Additionally, incorporating ethical considerations throughout the project can help students develop a deeper understanding of the ethical implications of AI in healthcare.

Conclusion

- The teaching and learning experience of students developing an AI pharmacist offers valuable insights into the potential benefits and challenges of interdisciplinary, real-world AI projects. Ultimately contributing to the ongoing discourse surrounding the integration of artificial intelligence in healthcare settings.
- By fostering collaboration and skill development across disciplines, these projects can help prepare students for the rapidly evolving landscape of healthcare and beyond.



Live demonstration of the A.I. Pharmacist app showcased on an interactive display.



Empowering healthcare: The A.I. Pharmacist app provides insightful responses to an audio inquiry regarding persistent fever.